It is hereby notified that sealed tender in triplicate is invited for the following:—

Tender Reference Subject Closing Date and Time

IMMD/PT/4/2023 Tender for the Design, Supply, Implementation and Maintenance of Central Services Queuing Management

22.9.2023 (12.00 noon)

System for the Immigration Department

Forms of tender are obtainable from:-

- (i) The Supplies Sub-division, Immigration Department, Room 3415, 34/F, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong (Tel.: 2829 3589; Fax: 2802 7080);
- (ii) The Central and Western Home Affairs Enquiry Centre, Ground Floor, Harbour Building, 38 Pier Road, Central, Hong Kong (Tel.: 2189 2819); and
- (iii) The Yau Tsim Mong Home Affairs Enquiry Centre, Mong Kok Government Offices, Ground Floor, 30 Luen Wan Street, Kowloon (Tel.: 2399 2111).

Further particulars in connection with the tender are obtainable from:—

The Supplies Sub-division, Immigration Department, Room 3415, 34/F, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong (Tel. No.: 2829 3589; Fax No.: 2802 7080)

Tenders must be clearly marked with the tender reference and the subject of the tender on the outside of the envelope (but should not bear any indication which may relate the tender to the Secretariat Tender Box situated at the lobby of the Public Entrance on the Ground Floor, East Wing, Central Government Offices, 2 Tim Mei Ayenue, Tamar, Hong Kong before 12.00 noon (Hong Kong Time) on the closing date of the tender as stated above. Tenders must be deposited in the tender box as specified in this tender notice ('Specified Tender Box') before the tender closing time. Late tenders or tenders not deposited in the Specified Tender Box will not be accepted. If tropical cyclone signal No. 8 or above is hoisted, or a black rainstorm warning signal or 'extreme conditions after super typhoons' announced by the Government is/are in force at any time between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the tender closing date, the tender closing time will be postponed to 12.00 noon (Hong Kong Time) on the first working day after the tropical cyclone signal No. 8 is lowered, or the black rainstorm warning signal or the 'extreme conditions after super typhoons' announced by the Government has/have ceased to be in force. In case of blockage of the public access to the location of the Specified Tender Box at any time between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the tender closing date, the Government will announce extension of the tender closing time until further notice. Following removal of the blockage, the Government will announce the extended tender closing time as soon as practicable. The above announcements will be made via press releases on the website of Information Services Department (http://www.info.gov.hk/gia/general/today.htm).

This tender is covered by the Agreement on Government Procurement of the World Trade Organization (WTO GPA) and will not involve electronic auction. This notice also serves as a summary notice required under WTO GPA.

The Government of the Hong Kong Special Administrative Region does not bind itself to accept the tender with the highest combined score or any tender, and reserves the right to negotiate with any tenderer about the terms of the offer.

Open tendering is adopted. All interested contractors/suppliers/service providers are invited to tender. The qualifications/conditions for participation and other tender requirements are stipulated in the Terms of Tender in the tender document.

Details of the contract award will be published on the Internet as the following address:—

https://pcms2.gld.gov.hk/iprod/#/scn00101