

It is hereby notified that sealed tenders in three (3) sets of hard copies and three (3) sets of soft copies are invited for the **Provision of Helpdesk Services for iAM Smart to the Office of the Government Chief Information Officer (Tender Ref.: GCIO45286701)**.

Tenders must be clearly marked with the tender reference and the subject of the tender on the outside of the envelope (but should not bear any indication which may relate the tender to the tenderer) addressed to the Chairman, Tender Opening Committee, Government Logistics Department and placed in the Government Logistics Department Tender Box situated on the Ground Floor of North Point Government Offices, 333 Java Road, North Point, Hong Kong before 12.00 noon (Hong Kong Time) on 21 February 2020. Tenders must be deposited in the tender box as specified in this tender notice ('Specified Tender Box') before the tender closing time. Late tenders or tenders not deposited in the Specified Tender Box will not be accepted.

Tender documents and further particulars are obtainable from the Office of the Government Chief Information Officer on Level 6, Cyberport 1, 100 Cyberport Road, Hong Kong (Tel.: (852) 3182 6672, Fax.: (852) 2989 6073, E-mail: (vfklee@ogcio.gov.hk)) or can be downloaded from the Office of the Government Chief Information Officer's Internet website at (https://www.ogcio.gov.hk/en/our_work/business/tender_eoi_rfp/open_tender_notice.html).

Open tendering is adopted. All interested contractors/suppliers/service providers are invited to tender.

This tender is not covered by the Agreement on Government Procurement of the World Trade Organization.

The Government of the Hong Kong Special Administrative Region does not bind itself to accept the tender with the highest overall score or any tender, and reserves the right to negotiate with any tenderer about the terms of the offer.

Details of the award of this contract will be published in the Government of the Hong Kong Special Administrative Region Gazette and made available on the Internet.

Remarks: In case Tropical Cyclone Warning Signal No. 8 or above is hoisted, or Black Rainstorm Warning Signal or 'extreme conditions after super typhoons' announced by the Government is/are in force for any duration between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the tender closing date, the tender closing time will be postponed to 12.00 noon (Hong Kong Time) on the first working day after the Tropical Cyclone Warning Signal No. 8 is lowered, or the Black Rainstorm Warning Signal or the 'extreme conditions after super typhoons' announced by the Government has/have ceased to be in force. In case of blockage of the public access to the location of the Specified Tender Box at any time between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the tender closing date, the Government will announce extension of the tender closing time until further notice. Following removal of the blockage, the Government will announce the extended tender closing time as soon as practicable. The above announcements will be made *via* press releases on the website of Information Services Department (<http://www.info.gov.hk/gia/general/today.htm>).

24 January 2020

LAM Wai-kiu, Victor *Government Chief Information Officer*