

THE OMBUDSMAN ORDINANCE (Chapter 397)

Pursuant to section 21(1) of The Ombudsman Ordinance, I have delegated the following powers conferred on me by this Ordinance to the following officers in the Office of The Ombudsman:—

<i>Powers</i>	<i>Section in Ordinance</i>	<i>Officers to be delegated with powers</i>
Determining whether to conduct an investigation	S. 7(1)	Chief Investigation Officer and above
Conducting an investigation	S. 7(1)	Complaints Assistant and above
Determining whether to continue or discontinue an investigation	S. 9	Chief Investigation Officer and above
Determining whether a complaint is duly made under the Ordinance	S. 9	Chief Investigation Officer and above
Determining whether to investigate a time-barred complaint	S. 10(1)(a)	Chief Investigation Officer and above
Determining whether a complaint is made anonymously	S. 10(1)(b)	Chief Investigation Officer and above
Determining whether a complainant can be identified or traced	S. 10(1)(c)	Chief Investigation Officer and above
Determining whether the making of a complaint has been duly authorized by a body corporate	S. 10(1)(da)	Chief Investigation Officer and above
Determining whether it is reasonable to expect the complainant to resort to any right or remedy for resolving his complaint	S. 10(1)(e)	Chief Investigation Officer and above
Determining whether to undertake or continue an investigation into a complaint having regard to all the circumstances of the case	S. 10(2)	Chief Investigation Officer and above
Informing complainants of the decision not to undertake or continue an investigation into a complaint	S. 10(3)	Complaints Assistant and above
Determining whether to conduct or continue an investigation despite the withdrawal of a complaint by a complainant	S. 11	Deputy Ombudsman and Assistant Ombudsman
Determining whether preliminary inquiries should be conducted	S. 11A	Chief Investigation Officer and above
Conducting preliminary inquiries	S. 11A	Complaints Assistant and above
Determining whether a complaint should be dealt with by mediation	S. 11B(1)	Chief Investigation Officer and above

<i>Powers</i>	<i>Section in Ordinance</i>	<i>Officers to be delegated with powers</i>
Authorising an appointed person as a mediator	S. 11B(2)	Chief Investigation Officer and above
Informing the head of the organisation affected of The Ombudsman's intention to conduct an investigation	S. 12(1)	Assistant Investigation Officer and above
Obtaining information/document/thing from persons and making inquiries	S. 12(3)	Complaints Assistant and above
Allowing counsel and solicitors to appear before The Ombudsman's representatives	S. 12(4)	Deputy Ombudsman
Summoning and requiring any person/complainant for furnishing of information/document/thing relating to any investigation	S. 13(1)	Chief Investigation Officer and above
Examining information/document/thing relating to any investigation	S. 13(1)	Complaints Assistant and above
Administering oath for the purpose of an examination of a person and requiring him to furnish information etc	S. 13(2)	Senior Investigation Officer and above
Authorising the reimbursement of expenses incurred by complainants and witnesses during the course of investigation	S. 13(4)	Deputy Ombudsman
Reporting the findings of an investigation to the head of the organisation affected	S. 16(1)	Assistant Investigation Officer and above
Determining the publication of anonymised investigation report	S. 16A	Deputy Ombudsman and Assistant Ombudsman
Informing complainants of the result of an investigation	S. 17(1)	Assistant Investigation Officer and above
Informing the head of the organisation affected of the result of an investigation	S. 17(2)	Assistant Investigation Officer and above
Entering and inspecting premises occupied, managed or controlled by an organisation and carrying out investigation in such premises	S. 20(1)	Assistant Investigation Officer and above
Notifying the head of the organisation affected of the decision to enter and inspect premises occupied, managed or controlled by the organisation	S. 20(2)	Chief Investigation Officer and above

The above delegations will take effect from 6 June 2019 whereupon all previous delegations published in the *Gazette* shall be revoked.